

Richtershof ~ Guidelines



**Current information & legal terms
to protect everyone's health!**



- A** A distance of minimum 1,50m to other persons all over the hotel area is obligatory, indoors and outside. If you encounter somebody else at a squeeze, please come to an arrangement concerning the required distance. In addition to this the legal terms of the federal government of Rheinland-Pfalz are valid.*
- B** Our **Richtershof-Sekt-Frühstücksbüffet**: You can enjoy breakfast from 7-11 o'clock a.m. Children under 7 years are not allowed to enter the buffet-area. Children from 7 till 14 years have to wear a face mask and can enter the buffet area, but only together with their parents.
- C** **Check In** is possible up to 3 o'clock p.m. If you arrive earlier, please leave the luggage in the car and start your holidays with a visit of our cosy Vinothek Remise. If you arrive later we kindly ask you to inform us in advance.
- Cough and sneezing** in the crook of the arm reduce the risk of infection.*
- D** **Documents** you need for Check In: A negative test result, not older than 24 hours / A vaccination certificate, last vaccination is at least 14 days old / A proof of recovery – Testing for a minimum of 28 days and a maximum of 6 months.
- Disinfection** of your hands before you enter the hotel, a restaurant or after visiting the toilette is an official requirement.*
- E** The **Elevator** should be used only together with persons of your household.*
- F** **Face mask** is obligatory, in spite of children under 7. You have to wear it in all public areas **inside the hotel**. After being placed at the table the mask can be taken off. We beg your understanding that we can't make an exception to this even if you have a special permit.*
- G** Generally it is normal to **pay the bill** by checking out. To avoid an overcrowded lobby you also can settle your account the evening before departure.*
- H** **Hand washing** - regularly and for minimum 20 seconds - reduces also the risk of infection.*
- I** In case of **illness** with fever and cough we kindly ask you to delay your stay.*
- K** **Keys for the rooms** are disinfected by arrival. Please carry them along while you stay in the hotel. If you go out for a tour, leave the key at the reception, it will be disinfected once again.*
- L** **Luggage service** is done automatically at the moment, please inform us if you don't want to make demands on this.



- M** **Marks and information signs** all over the hotel will help you to follow these guidelines.*
- N** **Non-contacting payment** with credit-cards also reduces the danger of infection. Of course we prefer EC-cards, but also accept VISA, Master- and American Express.*
- O** **Our Richtershof-Gugelhupf** is - as usually - at your disposal on day of arrival.
- R** **Room service** for any kind of food is not possible at the moment, we beg your understanding.
Region at risk: Due to the fact that the rules are changing very quickly, we kindly ask you to inform yourself on the following websites: Robert-Koch-Institutes (<https://www.rki.de>) / Landesregierung Rheinland-Pfalz (<https://corona.rlp.de>).
- S** The **Roman Spa** is opened again, please pay attention to our **Spa-Guidelines**.
- T** **Tracking** is absolutely necessary in case of infection. Therefore we have to note the complete address and telephone number (from all persons placed at a table) when you are visiting our restaurants. These information will be kept for four weeks, afterwards we will delete them.*
- U** Up to the danger of a Corona-infection is becoming less, **we stop our turn-down service** to avoid needless contacts.*
- V** **Various beauty treatments** guarantee absolutely restful and pleasant moments! Claudia Thomas will be pleased to spoil you, contact her in advance to make a reservation.
- W** **Waiting areas** in front of the restaurants help to follow the official rules. Please stay there, you will be seated.

We kindly like to inform you that all the above mentioned things, marked with a star*, are recommendations and legal terms of the World Health Organization, the Robert-Koch-Institut, the federal government, the provincial government and the workers` compensation board.

In spite of all these terms we promise that we will definitely do our best to make your stay as relaxing and unforgettable as possible!

Dated August 20th, 2021